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## SKILLSETS OF A RESILIENT MARKETER

THE RESILIENT MARKETER

ANDY JOHNSTON

1. Personal Resilience Customer Centricity



2.
Customer Centricity



1. Personal Resilience Customer Centricity 3. Strategy First



3. Strategy First



1. Personal Resilience Customer Centricity 3. Strategy First



3 **5**. **Personal Resilience Customer Centricity Strategy First** Build a high-**Develop detailed** annual marketing performing marketing team plans 6. 8. **Internal marketing & Metrics & Reporting** Work at 'pace' **Enjoy what you do** Agency selection & stakeholder management management



### THANK YOU

**ANDY JOHNSTON** 

# THE RESILIENT MARKETER