

REVENUE ATTRIBUTION MODELLING A MARKETER'S GUIDE

91%

Marketers believe
attribution is Crucial
(The CMO Survey)



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15-20%

Increase in
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(Google/Forrester)



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30-50%

Reduction in Customer
Acquisition Costs
(Bizible)



25%

Increase in Marketing
Driven Revenue
(Bizible)

2.4x

More Likely to Increase
Marketing Budgets YOY
(AdRoll)

56%

More Likely to Align Sales &
Marketing Teams
(Demand Gen Report)

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Increase in
Conversion Rates
(Google/Forrester)

30-50%

Reduction in Customer
Acquisition Costs
(Bizible)

63%

Companies with Mature
Attribution have Better
Retention Rates
(Econsultancy)

17%

Uplift in Revenue when
Using Attribution
(Google/Forrester)

79%

Marketers Plan to Increase
Attribution Focus this Year
(Gartner)



WHAT IS ATTRIBUTION MODELLING?



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- The Understanding of which channels contribute most to your bottom line



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- The Understanding of which channels contribute most to your bottom line
- Not just about tracking lead sources, it's about strategy influencing revenues
- It provides a granular understanding of how each touchpoint contributes
- Without it, budgets may be allocated inefficiently



WHY DOES IT MATTER?



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- Revenue Attribution Model go far beyond the first or last touchpoint



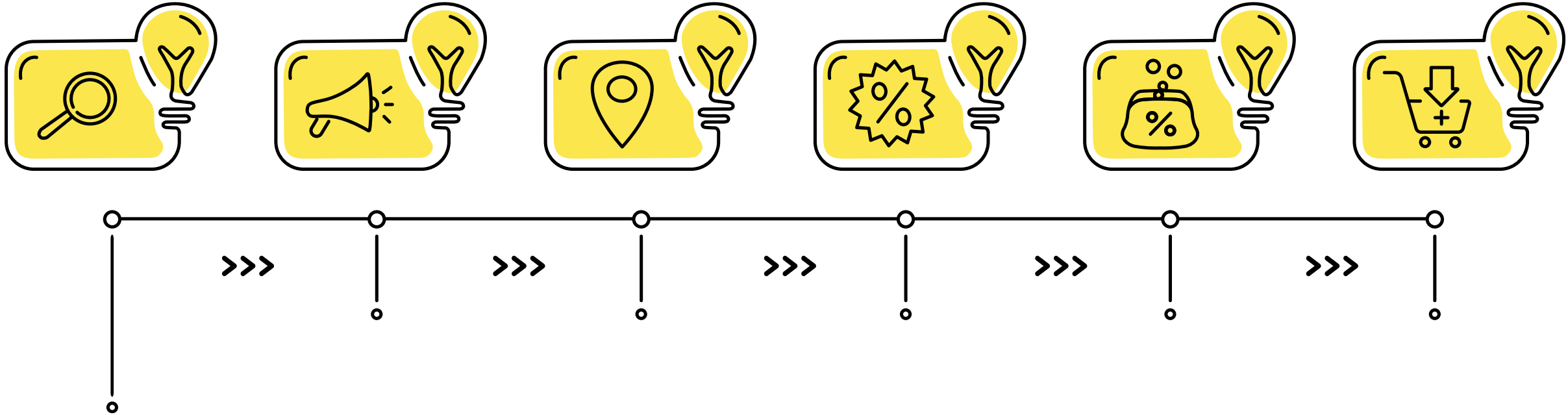
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- Traditional methods often oversimplify the customer journey
- Revenue Attribution Model go far beyond the first or last touchpoint
- Accurate attribution is the cornerstone of effective decision making



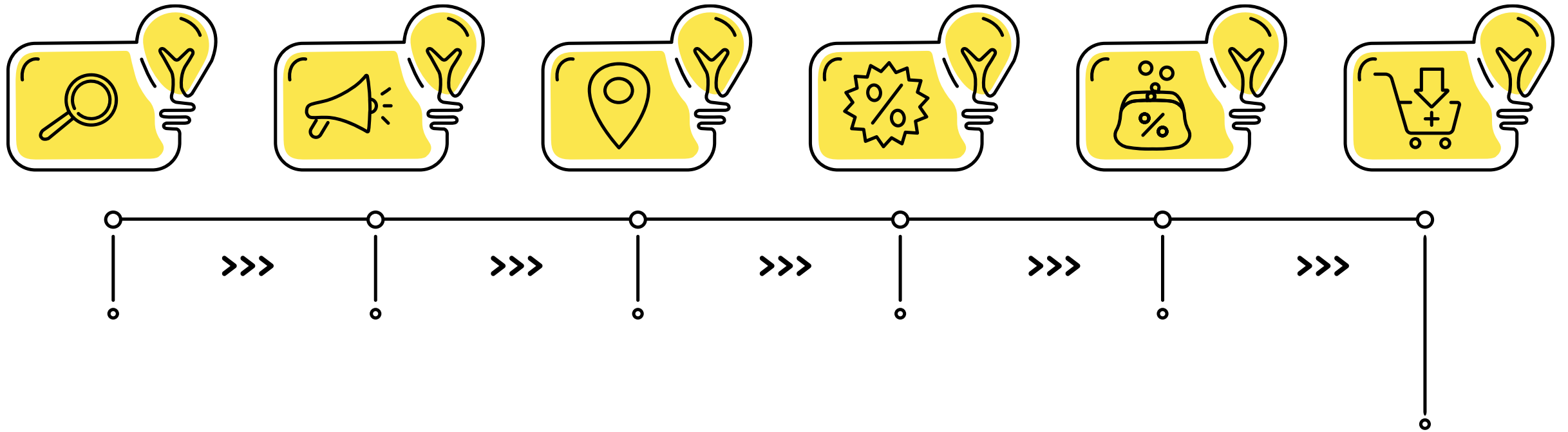
ATTRIBUTION MODELS

FIRST TOUCH



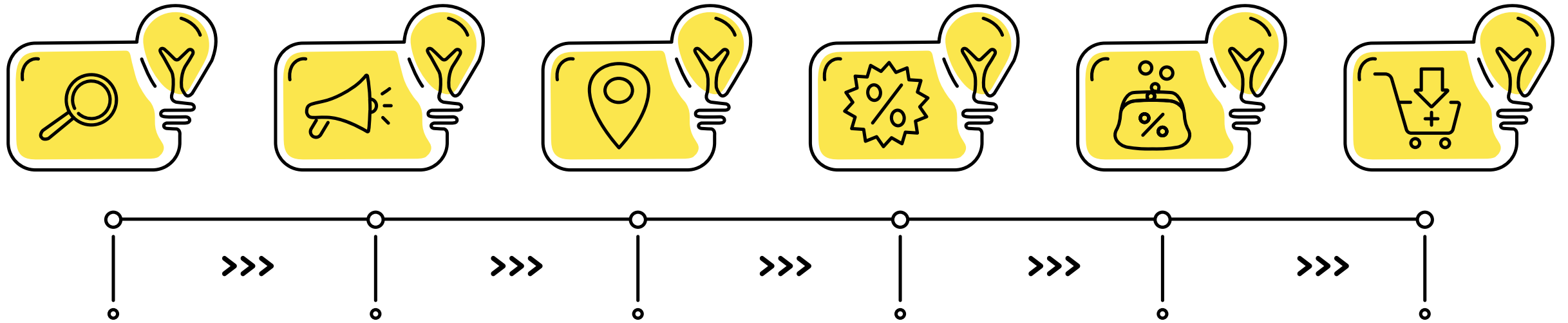
ATTRIBUTION MODELS

LAST TOUCH



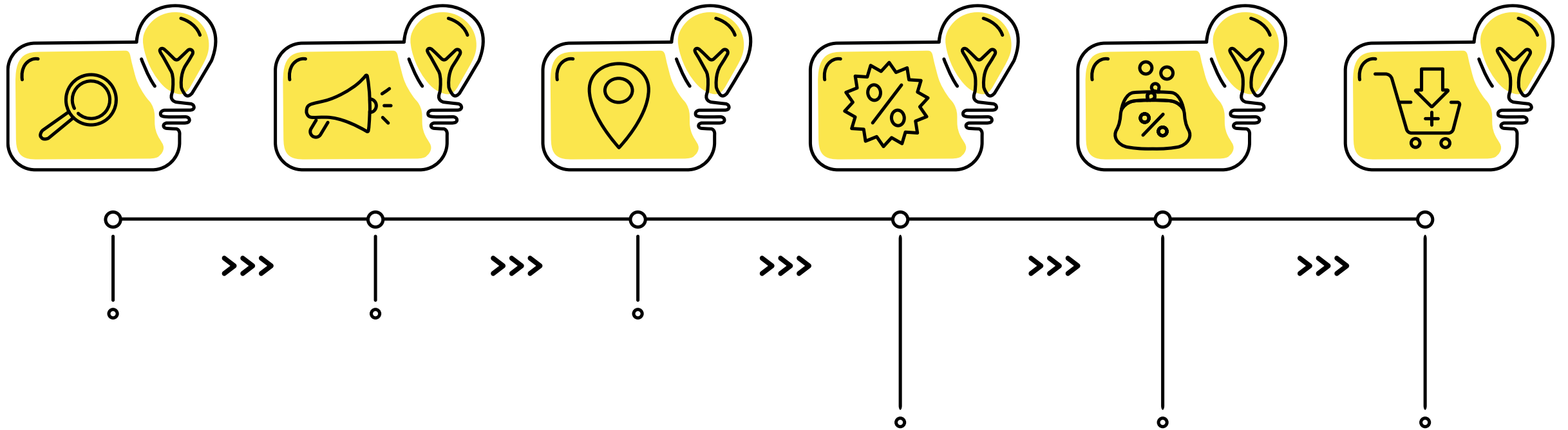
ATTRIBUTION MODELS

EVEN TOUCH



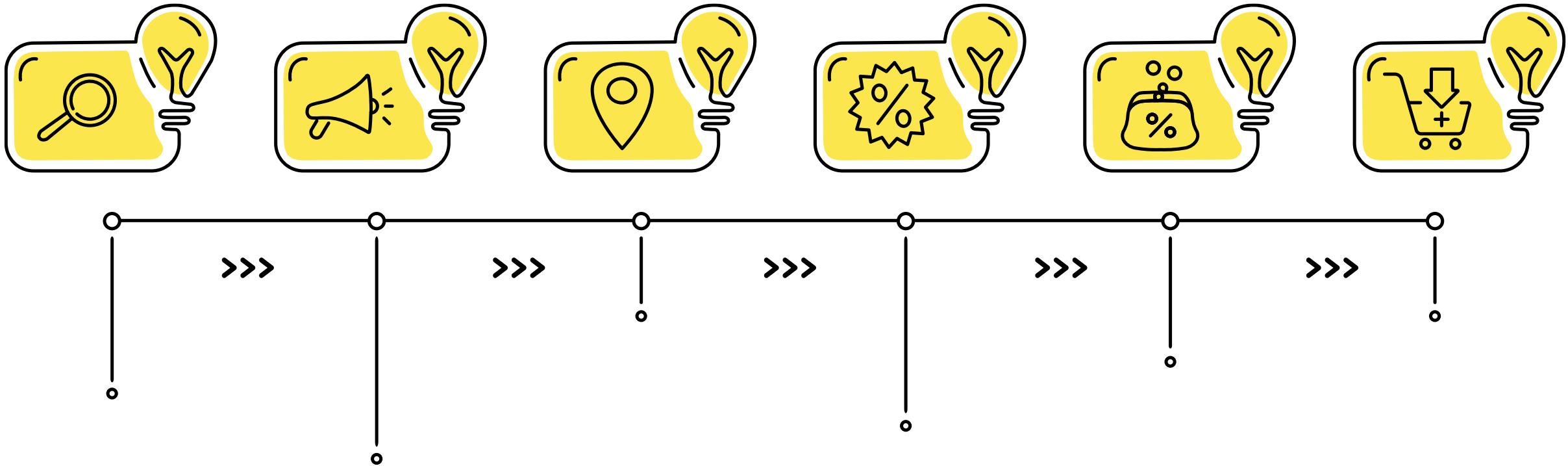
ATTRIBUTION MODELS

TIME DECAY



ATTRIBUTION MODELS

CUSTOM WEIGHTING



HOW DO I SET IT UP?



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- It starts with robust data capture



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- Tools & platforms galore to help you leverage this data



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- It starts with robust data capture
- Tools & platforms galore to help you leverage this data
- Break down silos and harmonise your data
- Focus on integrating this to a single source of truth



KEY METRICS



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- Conversion Rates



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- Conversion Rates
- Customer Acquisition Costs



KEY METRICS

- Conversion Rates
- Customer Acquisition Costs
- Customer Lifetime Value



KEY METRICS

- Conversion Rates
- Customer Acquisition Costs
- Customer Lifetime Value
- Return on Investment



REAL WORLD EXAMPLES

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25%

Increase in Revenue
(eCommerce)

REAL WORLD EXAMPLES

25%

Increase in Revenue
(eCommerce)

30%

Reduction in Churn
(SaaS)

20%

Increase in CLV
(SaaS)

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Increase in Revenue
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30%

Reduction in Churn
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20%

Increase in CLV
(SaaS)

15%

Improvement in Value
(Multi-Channel Retailer)

CONCERNS



CONCERNS

- Data Accuracy



CONCERNS

- Data Accuracy
- Interpretation



CONCERNS

- Data Accuracy
- Interpretation
- Complex Customer Journeys






QUESTIONS



SUMMARY



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